

Membership of the Disciplinary Committee

The Committee oversees and manages the Disciplinary Scheme and reports to the Regulatory Board. The Committee is composed of three lay members, including the Chair, and two Fellows.

The Committee's lay members are:

Nicola Williams



Nicola is a part-time Crown Court Judge and author. She was listed as one of the 100 most influential Black people in the UK.

After a successful career at the Bar (including as a legal commentator on the OJ Simpson trial verdict) she served as an Ombudsman both in the UK and internationally, including as a Commissioner at the Independent Police Complaints Commission and as the Complaints Commissioner of the Cayman Islands. She was the first Service Complaints Ombudsman for the UK Armed Forces.

Nicola holds a number of Board and Trustee positions. She is Chair of the Independent Complaints Panel for the Portman Group; co-Chair of the EDI Forum for the Association of Chief Executives; and a trustee of Bridge Support. She is also an active volunteer for Speakers for Schools.

She is the author of the legal thriller, "Without Prejudice". Her second thriller will be published by Penguin in March 2023.

Velia Soames



Velia is a solicitor with substantial experience in regulation and complaints handling work. Having started out as a litigator in private practice she then moved into public service as a lawyer, first at the Pensions Ombudsman's Office then at other professional regulatory and membership bodies; her most recent roles have been at CIMA and the Royal College of Veterinary Surgeons.

She is currently the Independent Reviewer for the Bar Standards Board and also serves as a case examiner at the NMC and as a volunteer lay member of the Public Protection Committee at the British Association of Counselling and Psychotherapy.

Rosalyn Hayles



Rosalyn practised as a litigation solicitor in a City firm, before moving into the field of professional regulation in 2004. She has investigated complaints and prepared disciplinary/fitness to practise cases for hearing at several health professions regulators as well as the Financial Conduct Authority. As Director of Scrutiny & Quality at the Professional Standards Authority she spent six years reporting to Parliament on the overall regulatory performance of the nine individual health professions regulators and challenging individual regulatory decisions in the courts in the public interest. She subsequently worked as a regulatory consultant for the RCVS, and as Chief Executive at the General Chiropractic Council.

Rosalyn currently works as a part-time case examiner for the General Medical Council and is a lay member of the Regulatory Tribunal of the Royal Institute of Chartered Surveyors.

The Committee's actuarial members are:



Jeremy Hill FIA

Following a mathematics degree, Jeremy qualified as a UK pensions actuary in 1994. Over the last 35 years he has worked in both consulting and client roles addressing the needs of multinational companies in relation to a wide range of employee benefits, risk financing, governance, health, wellbeing and employee experience. Most recently, he was global Head of Pension and Benefits and then Head of Wellbeing at Standard Chartered Bank, where he was responsible for the development and delivery of the Bank's benefits and wellbeing for some 85,000 colleagues across 59 markets. He was a member of the IFoA's pool of Investigating Actuaries from 2004 to 2023. He is now working as an independent consultant and advisor.



Robert Garvin FIA

Robert joined the actuarial profession in 1975 and qualified with Duncan C Fraser where he worked in pensions and life insurance. He subsequently became a partner in T G Arthur Hargrave before establishing a new pensions actuarial consultancy known simply as Garvins. After that consultancy merged with Barnett Waddingham in 2008, Robert focused increasingly on providing independent trusteeship for pensions schemes and he established an independent trustee company in 2012. Robert ceased working full-time in 2018 after that trustee company was acquired by the Pi Group but he has retained strong links with the profession. He was an Investigation Actuary under the IFoA Disciplinary Scheme between 2005 and 2022. In his spare time, Robert is involved in various local community organisations and he enjoys cycling. He recently rode the Cathedrals Cycle Route – riding 2,000 miles over 25 consecutive days – to visit all 42 Anglican cathedrals in England to raise money for charity.